

## Brainy Bees Childcare Center 15633 Westpark Dr. Houston TX 77082 – Phone: 832-469-9030

## **Operational Policy**

Habakkuk 2:2

"Write the vision down, make it plain so that others may pick it up and run with it".

This handbook is presented with the view of making you better acquainted with School aims, ideas, and policies, in order to insure a harmonious relationship between administration, staff, and parents for the betterment of the child.

It is our belief that a good school is determined not only by the physical aesthetics of the center, the curriculum, or the caliber of the teacher alone, but by the combination of all these factors. A spirit of common loyalty, enthusiasm and cooperation helps to develop children, staff, and parents.

## Our Mission:

At Brainy Bees Childcare, we inspire our students to be lifelong independent learners develop their sense of wonder and promote them as peacemakers and leaders.

#### We Value:

- 1. Peer learning
- 2. Curiosity, independence and achieving your personal best.
- 3. Empathy and courtesy
- 4. Diversity and inclusivity
- 5. Partnerships with our families and community.

## **Hours of Operation:**

Monday through Friday 6:00 am- 7:00pm

Late pick-ups or early drop offs will incur additional charges.

Brainy Bees Childcare Center will be closed on the following holidays:

- New Year's Day
- Memorial Day
- Independence Day



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

- Labor Day
- Thanksgiving Day and the Friday following
- Christmas Eve
- Christmas Day

\* If Christmas falls on a Thursday, we will be closed on the following Friday, December 26<sup>th</sup>.

\* If a holiday falls on a Saturday, we will be closed on the Friday before. If a holiday falls on a Sunday we will be closed on the following Monday.

## Hours and Fees

We make every effort to keep tuition and fees affordable. However, when our costs rise, we are sometimes forced to pass along the increase to our families. When tuition increases, we will provide timely notice to parents.

The most updated Fee schedule is posted in the lobby.

## **Curriculum Goals**

School considers it an honor that you have chosen our school to be a part of your child's growth and development. It is our goal to collaborate with you as a parent to build a caring, nurturing, academic environment to mold your child into a successful member of society.

Our goals for children's learning is for them to become independent, self-confident, and enthusiastic learners for life, developing strong self-esteem and positive attitudes toward exploration and learning so they're not afraid to try out new ideas or make mistakes. We follow Read by 5 Curriculum and believe that children should be allowed to learn and grow at their own pace, and that creative learning curriculum provides the most appropriate and effective method of learning for children.

A child-centered childcare curriculum is constantly changing to help teachers support children's learning. Teachers observe the children to discover each child's needs, strengths, interests and previously learned knowledge and skills, then use this information to plan new experiences and daily activities for each child. This kind of intentional teaching is one hallmark of a good childcare curriculum.

The Read by 5 Curriculum is a play-based curriculum that emphasizes a warm, responsive relationship between provider and child and a rich educational environment. The majority of children's learning and development occurs spontaneously during child-led free play.

The Read by 5 Curriculum supports age-appropriate play-based learning for infants, toddlers, preschoolers and school-age children while preserving the special characteristics of a home-style learning environment. It also offers a variety of additional resources for enhancing, assessing, and documenting the children's learning.

The Read by 5 Curriculum features a child-centered home learning environment that is safe yet stimulating, where children learn spontaneously in carefully planned learning centers. A learning center is an area that provides children with activities and materials that are related by subject or purpose, such as a dramatic play/housekeeping area, sensory table, block corner, reading nook, etc. High quality learning centers are interesting to children, promote learning through play, and invite children to explore and



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

develop at their own level.

Toys are often called the "learning tools" of children. While playing with toys, children learn about themselves, the world around them, and other people. Toys foster children's learning by helping them:

- Figure out how things work.
- Test new thoughts and ideas.
- Develop small muscle control.
- Use their imagination.
- Develop problem-solving skills.
- Practice cooperating with others.
- Strengthen verbal and negotiation skills.

The toys available at are selected to promote children's learning and development of language (books), large and small muscles (slides, puzzles and blocks), creativity (artwork), imagination (dress-up), self-help skills (dressing self) and cultural awareness (books and toys).

#### **Physical Activities**

Children who play outside are regularly happier, healthier, and stronger. Children will be encouraged to play outdoors on the playground daily, except during intense heat or inclement weather. At the center, children are allotted outside time 1 hour daily (30 minutes in the morning and the afternoon). Parents who do not want their children to have outside time, must sign a statement for the length of time the child is not allowed to go outside. Please see your child's daily classroom schedule to know their outdoor play time occurs

#### Screen Time

Children will be allowed to watch educational activities via the television for 30 minutes after the daycare opens, and 30 minutes before the daycare closes. Children 2 and older are allowed television time.

#### Absences

In the event that a child will not be in care, parents are asked to call in and leave a message with the administrator. If the child is out due to an illness and medical attention is sought, please bring a return to school note from the doctor. If a school age child is not in attendance at the local school, please call the center to inform administrator not to pick the child up from school. If a child is absent for more than 3 days and the center has had no contact with the parent, child care services will be terminated. The parent will have to reenroll the child into care, and pay another registration fee.

#### **Clothing & Personal Belongings**

Children are not allowed to bring personal belongings such as toys or makeup from home. The Center is not and will not be responsible for any items brought from home, including jewelry. Your child will have the opportunities to experience a variety of activities. Children will be using art materials, enjoying outside play and self-feeding at times. Please do not bring your child/children in clothing or shoes that should not get dirty. All



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

children will go outside for a minimum of 30 minutes per day, weather permitting. Each child will need one complete set of clothes at the center. All children are required to bring and keep an extra change of clothes at the center (weather permitted). Also, no open toed shoes (sandals) will be allowed at the daycare. Shoes must be Velcro if the child does not know how to tie shoelaces. It is not the responsibility of the staff to tie shoelaces for any child.

Please mark all personal items for easy identification, such as coats, sweaters, gloves, blankets, etc.

\*We will not replace lost articles.

Infants & Toddlers: Parents must provide the following: Diapers or Pull-ups, Wipes, Ointment, Bottles (liners if necessary), Pacifier, and Formula. We will notify parents when their child is running low on supplies. If a parent fails to supply these items; the center will charge \$1.00 for each diaper and \$10.00 plus the cost of formula (a receipt will be provided)

All children are required to bring and keep an extra change of clothes at the center (weather permitted). Also, no open toed shoes (sandals) will be allowed at the daycare. Shoes must be Velcro if the child does not know how to tie shoelaces. It is not the responsibility of the staff to tie shoelaces for any child.

#### **Procedure for Release of Children**

No child is released to anyone not authorized on the TDFPS "Admission Information" form. If there is an emergency and someone else is requested to pick up the child', the authorized person must have a note written and sent, or call in person. Any daycare personnel will verify the identity of the person picking up the child. This person must present a driver's license to us so that we may readily identify them.

#### Policy on Safe Child Pick-Up

At Brainy Bees Childcare Center (BBCC), the safety and well-being of the children in our care are our first priority

#### **Authorized Person Pick-Up:**

- If an authorized person, other than the parents, arrives to pick up a child and BBCC staff assesses that the individual is not safe to release the child to (e.g., appears to be under the influence of drugs or alcohol, exhibits erratic behavior, or presents any other risk), BBCC management will immediately inform the parents or legal guardians.
- In such cases, the child will not be released until a safe and appropriate arrangement has been confirmed.

#### **Reporting to Child Protective Services (CPS):**

- BBCC reserves the right to report to Child Protective Services (CPS) if any authorized person, including parents or guardians, appears to be under the influence of substances, displays behavior that suggests they are not fit to drive, or otherwise presents a risk to the child's safety.
- This measure is in place to ensure the child's well-being and to prevent any potential harm during transportation from our facility.



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

BBCC is committed to ensuring the safety of every child in our care and will take all necessary actions to protect them.

## **Illness and Exclusion Criteria**

If a child is seemed to be too ill to be allowed into the center by the staff on duty, the person bringing the child must take him or her back and make other arrangements. If the child becomes ill or sustains an injury, the authorized parent and/or caretaker will be notified. If the staff and the parent/caretaker agree that the child can stay, the child may be isolated from the other children. If it is felt that the child needs urgent care, the staff will take appropriate action as outlined in the "admission information" form and as instructed by the parent as long as the Minimum Standards for Child-Care Centers" by the TDFPS is followed.

The following conditions are causes for exclusion from the Center:

Fever over 100 degrees. Children should stay at home at least 24 hours after a normal temperature is achieved WITHOUT the help of fever-reducing medications. For example, if your child goes home on Monday with a fever, they may come back to the Center on Wednesday, if their temperature was normal on Tuesday. The 24- hour waiting period allows your child's immune system to regain strength.

- Fever over 99 degrees with a stiff neck or back. Children may return only with a doctor's written permission.
- Diarrhea (watery, bad-smelling stools more than once in succession). Children may return when normal function returns.
- Vomiting (two or more episodes in the last 24 hours). Children may return when they can retain a light meal.
- Persistent hacking or congested cough with sore throat (very red or blistered throat). Children may return with doctor's written permission.
- Green nasal discharge (indicated a respiratory infection which requires treatment). Children may return with doctor's written permission.
- Difficulty in breathing to the point where child is very uncomfortable or unable to sleep normally. Convulsions.
- Persistent pain in abdomen.
- Swelling, redness, or throbbing in an injured part of the body.
- Undiagnosed profuse rash or blisters on parts of the body.
- Unexpected profuse sweating.
- Head lice. Children may return after treatment and removal of all nits. Infectious skin or eye conditions (such as ringworm, impetigo, or pink eye). Children may return 24 hours after treatment with an antibiotic is begun.



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

## Procedures for Dispensing Medication

Should your child require medication while in our care, the staff will only be able to administer it when accompanied by a medication form that has been completed and signed by you. This is a requirement of the state of Texas. Please do not send medicines in your child's backpack. Prescription medication will be administered only if the medication has the Childs full name on it and is in the original container and has not exceeded the expiration date. Medication amount given will only be administered by how much the doctor has prescribed. If medication is not dispensed or not needed parent will be notified by preferred contact method, and it will be documented as NOT GIVEN on medication form.

## Procedures for handling Medical Emergencies

Should your child require medical attention, you will be notified immediately. You will be given the option of coming to pick-up your child or meeting us at the nearest emergency room. In the case of an emergency, we will either transport the child in our vehicle or call 911 to have your child transported by ambulance.

## **Procedures for Parental Notification**

Parents will always be notified when:

- 1. A child appears to be acting very strange;
- 2. A child cannot be controlled without some restraint;
- 3. A child sustains an injury or becomes ill;
- 4. A child hurts him/herself, another child, or anyone in the center;
- 5. A child refuses to cooperate after repeated attempts;
- 6. Staff is not sure about another person coming to pick up the child; and/or
- 7. Someone from a regulatory agency inquiry about the welfare of the child.

## **Discipline and Guidance Practices**

Any child presenting a discipline problem will be made aware of his/her actions in a polite, yet strict manner. Little Learners Lighthouse does not use corporal punishment. Children will be disciplined in a calm and communicative matter. Positive reinforcement will be used as a mean of discipline. Parents will receive an incident report for any disciplinary infraction that might involve the injury of another child, failure to follow rules and regulations, or destruction of property. The center follows the outline prescribed in the Minimum Standards outlined by DFPS. Each family will be given a copy of these practices and a copy will be kept on file in the child's admission folder.

## Suspension and expulsion of children

Unfortunately, there are sometimes reasons we have to expel a child from our program either on a short term or permanent basis. We want you to know that we will do everything possible to work with the family of the



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

child(ren) in order to prevent this policy from being enforced. The following are reasons we may have to expel or suspend a child from this center:

## IMMEDIATE CAUSES FOR EXPULSION

- The child is at risk of causing serious injury to other children or him/herself.
- Parent threatens physical or intimidating actions towards staff members.
- Parents exhibits verbal abuse to staff in front of enrolled children.

## PARENTAL ACTIONS FOR CHILD'S EXPULSION

- Failure to pay/habitual lateness in payments.
- Failure to complete required forms including the child's immunization records.
- Habitual tardiness when picking up your child. Verbal abuse to staff.

## CHILD'S ACTIONS FOR EXPULSION

- Failure of child to adjust after a reasonable amount of time.
- Uncontrollable tantrums/angry outbursts.
- Ongoing physical or verbal abuse to staff or other children.
- Excessive biting.

In the realm of challenging behavior from a child enrolled, we will take proper steps to help guide the child in a positive manner. If this does not help, then the parent will be notified and involved. Prior to expulsion, a parent will be called and correspondence will be sent home indicating the problem at hand; and every effort will be made by both the center and the parent to correct the problem. If, after one or two weeks, depending on the risk to other children's welfare or safety, behavior does not improve, and the center finds that they can no longer accommodate the child, the parent will be asked to remove him/her. The parent will be given a minimum of one week's notice to find another center to provide care for this child.

#### Safe sleep policy

We believe that a safe sleep environment for infants helps lower the chances of an infant dying from SIDS, and that parents and child care providers can work together to provide a safe sleep environment. Child care providers caring for infants 12 months of age or younger, are required to implement a safe sleep policy, share the safe sleep policy with parents/guardians, and participate in Infant-Toddler Safe Sleep and SIDS Risk Reduction in Child Care training. All parents with children 12 months and younger will sign the policy ensuring safe sleep practices.

## Meals and Food Service Practices



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

We serve USDA-Approved meals based on a rotating menu posted in the dining area as well as the lobby area of the center. These meals include breakfast, snack, lunch, snack, and supper. Parents will be given a form to fill out which allows the center to be partially reimbursed for the meals served. Please see attached form. Brainy Bees will provide students with healthy and nutritious meals. If there are any dietary restrictions or food allergies please inform staff and also make note on the enrollment form.

a) liquids and food hotter than 110 degrees F are kept out of reach. b) All staff are educated on food allergies and they take precautions to ensure children are protected. c) on days that providers serve meals, prepared food that is brought into the program to be shared among children is commercially prepared OR prepared in a kitchen that is inspected by local health officials. d) that healthy snacks (as listed by the Texas Department of Agriculture) are available for school aged children as children arrive. e) on days that providers serve meals, milk, fresh fruit and vegetables are available for children who bring lunches from home.

HOME LUNCH PRACTICES a) Food brought from home for children, must come in a thermostat container. b) please refer to choosemyplate.gov for guidance in preparing children's meals. c) Parents are encouraged to provide meals with adequate nutritional value.

#### **Immunization Requirement**

Immunizations are required of all children attending child care in the state of Texas. We understand that there may sometimes be a medical reason not to give an immunization on the scheduled time. However, unless we have a written note signed by your child's physician, we are not allowed to make any exceptions. If we do not comply with this requirement, we could lose our state license. TB testing is not required by the county for children to attend Child Care. **746.501(27)** 

IMPORTANT: You must show proof of the appropriate immunizations **BEFORE** your child can attend the Center. Your physician must sign an Immunization Form.

#### Vision and Hearing Screening 746.501(12)

Every child four (4) years of age or older is required to have a vision and hearing screening yearly. This can be done by your child's physician. We must have current record of this screening for your child to be in care.

#### Enrollment Procedures, Including, How and when Parents Will be Notified of Policy Changes

- ✓ Steps to Enrolling Your Child(ren) Here:
- ✓ Arrange for a tour with the Director who will give you an overview of the center's policies, including discipline, guidance and the release of children;
- ✓ Fill out the DFPS "Application Form";
- ✓ Show proof of up-to-date immunizations;
- ✓ When you come to leave your child the first time, expect your child to have some hesitations and possible some tears;



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

- ✓ After a hug and reassuring words from you, place your child's hand in the hand of the Director or teacher who will stay with your child until they are calm, and then take your child to the teacher, and then
- ✓ Sign your child in and leave quickly!

## How and When Parents will be notified of the Policy Changes

Your child must have their enrollment document completed before entering Brainy Bees Childcare Center. We must also obtain a signed statement from you stating that you have been given a copy of our operational policies and our discipline and guidance policy. We will need a copy of your child's immunization record and hearing and vision record if it is unavailable at your child's school. We will notify you in writing of any changes in our policies, via email and a hard copy, and we will obtain your signature confirming your awareness of the changes.

Parents will be notified via HiMama App of any changes in the policy as well as bulletin board postings in the lobby

#### **Transportation**

Parents are to use their own transportation to bring their children to the center and to pick them up. Brainy Bees Childcare Center does not offer to and from home transportation. Transportation is offered for pic up and drop off from school. In case of emergency, BBCC will transport children to a safe location as mentioned in the Emergency Plan.

Transportation will also be offered during field trips after obtaining liability form from parents.

#### Water activities & Outdoor Playtime

This center DOES NOT participate in water activities. The children go outside (WEATHER PERMITTED) TWICE A DAY FOR a minimum of 30 minutes at a time. If weather does not permit, we will have indoor activities that promote physical development. (fine & gross motor)

#### **Field Trips**

Part of our outdoor program involves taking the children to the parks and other out-of-door activities often. Special trips, called "FIELD TRIPS", will be announced by a note on the notice board. Parents will give prior approval for special trips that are not part of our regular activity.

#### Animals

This center DOES NOT allow any animals to be brought to the center, except for those animals brought by special program, such as petting zoo. If your child has allergies concerning animals, please inform the director.

#### Insect repellent & Sunscreen

The center will not provide sunscreen or insect repellent unless the parent provides it to the center and must give written permission in order for the center to apply it.



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

#### Promotion of indoor and outdoor physical activity

(A) The benefits of physical activity and outdoor play

Time spent outdoors has been found to be a strong, consistent predictor of children's physical activity. Children can accumulate opportunities for activity over the course of several shorter segments of at least 10 minutes each Free play, active play, and outdoor play are essential components of young children's development. Children learn through play, developing gross motor, socioemotional, and cognitive skills. During outdoor play, children learn about their environment, science, and nature

Infants' and young children's participation in physical activity is critical to their overall health, development of motor skills, social skills, and maintenance of healthy weight Daily physical activity promotes young children's gross motor development and provides numerous health benefits, including improved fitness and cardiovascular health, healthy bone development, improved sleep, and improved mood and sense of well-being

Toddlers and preschoolers generally accumulate moderate to vigorous physical activity over the course of the day in very short bursts (15–30 seconds) Children may be able to learn better during or immediately after these types of short bursts of physical activity, due to improved attention and focus Tummy time prepares infants to be able to slide on their bellies and crawl. As infants grow older and stronger

Tummy time prepares infants to be able to slide on their bellies and crawl. As infants grow older and stronger, they will need more time on their tummies to build their own strength

All children, 2 months to 13 years of age, should participate daily in:

a. Two occasions of active play outdoors, weather permitting

b. Two or more structured or caregiver/teacher/adult-led activities or games that promote movement over the course of the day—indoor or outdoor

c. Continuous opportunities to develop and practice age-appropriate gross motor and movement skills

The total time allotted for outdoor play and moderate to vigorous indoor or outdoor physical activity can be adjusted for the age group and weather conditions.

#### The duration of physical activity at your operation, both indoor and outdoor

30 ins of structured and non-structured activity twice a day. (60 mins activity for a day)

#### The type of physical activity (structured and unstructured) that children may engage in at your operation

To make sure your child gets his daily dose of active play, try:

Catch or kickball (experiment with balls of different sizes and textures)

Crawling through a cardboard-box tunnel

Dancing: Add scarves or ribbons to make it more exciting

Indoor obstacle course: Build one together using sofa cushions, hula hoops (to jump in and out of), chairs lined up to form a tunnel or balance beam, etc.



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

Tag or chase: For variety, hop, waddle, or dance instead of running

Yoga and Karate

## Each setting in which your physical activity program will take place

Indoor and outdoors

# The recommended clothing and footwear that will allow a child to participate freely and safely in physical activities

Children will wear comfortable shoes and weather appropriate clothing.

## A plan to ensure physical activity occurs on days when extreme weather conditions prohibit or limit outdoor play.

An alternate activity will be planned when extreme weather conditions prohibit or limit outdoor play. Activities can include yoga, dance, duck duck goose, musical chairs and more.

## **Procedure for Child-Care Center Visits**

If you would like to meet with the center director, please make your request known. The director will be happy to set up a conference for you. Please feel free to bring all of your concerns, complaints, and compliments to the director. The director will return your phone call quickly for simple matters.

Parents can text or email their child's record or admission information at their convenience. Parents are also allowed to update their information themselves without assistance of a staff member by leaving a note in the black mailbox for the director. The director will follow up with parent to ensure the update has been completed.

**Parent Participation§746.501 (20):** We are happy for you to be part of our program. If you would like to be involved with your child's activities, you may feel free to volunteer. We have many field trips where your presence will be welcome and appreciated. To volunteer, we need you to pass a simple criminal background check.

Conferences can be held in person or by phone a minimum of 2 times a year. Please ask the director to schedule this conference.

Some other ways for parent involvement:

- 1. Reading program (Parents can volunteer to come for reading a story to their child's class)
- 2. We encourage professional parents (police, doctors, dentists etc. to come and talk about their profession) For example, a dental hygienist can come and speak about oral health and demonstrate how to brush our teeth and keep ourselves free of germs.
- 3. The center will observe Special days with activities e.g.: Halloween, Valentine's Day etc., and the parents are most welcome to participate in decorations, games, and store-bought treats only. (Please note due to food allergies homemade treats will not be allowed to distribute to children)



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

<u>Minimum Standards</u>: If you would like to review a copy of the minimum standards of child care, please make your request known. We will be happy to accommodate you. You may also see a copy of our most recent licensing inspection report which is posted in the main lobby.

#### The Procedure for Parents to review our Standards

Parents are encouraged to review a copy of the "Minimum Standards" by the DFPS. The center has a copy for review and parents can download a copy on the Internet by going to: <u>www.tdfps.state.tx.us/child\_care</u>. Every month the Director will review a portion of these

minimum standards. Also, we encourage parents to read the most recent Licensing inspection report which is located on the front wall entrance.

#### Instructions on How Parents may Contact the Local Licensing Office, Hotline, and PRS website

Houston State Licensing Office	713.940.3009
Texas Abuse/Neglect Hotline	800.252.5400
PRS website	www.dfps.state.tx.us
TDFPS Address	2221 W Loop South, Houston, Tx 77027

All Children attending the Center WILL NOT be discriminated against because of Race, Color, Nationality,

Origin, Sex, Age, Disability, Religion, or Political Belief.

#### Health & Nutrition Practices & Resources:

Here at school we provide support and education resources to our families and teaching staff regarding the overall health and safety of the child. Below you will find website links to Health & Nutrition parent education resources. As well you find these resources in paper copies in our parent resource area and or posted on our Parent Resource bulletin board. Feel free to pick up a resource copy of these following resources and others. You are welcome to visit these resource websites as well below.

- Meal Planning and Nutrition Resources: <u>Child and Adult Care Food Program: Best Practices</u> <u>Sample Menus- CACFP</u> <u>CACFP Cycle Menus Resources (Institute of Child Nutrition)</u>
- Professional Development Trainings on Health and Nutrition that Teachers take: <a href="https://agrilifelearn.tamu.edu/catalog?pagename=Child-Care">https://agrilifelearn.tamu.edu/catalog?pagename=Child-Care</a> <a href="https://tecpds.org/wp/find-trainings/">https://tecpds.org/wp/find-trainings/</a> <a href="https://tecpds.org/wp/find-trainings/">https://tecpds.org/wp/find-trainings/</a> <a href="https://www.houstonfoodbank.org/our-programs/nutrition-education/">https://www.houstonfoodbank.org/our-programs/nutrition-education/</a>



#### 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

- Breastfeeding Help Sources: http://www.houstontx.gov/health/WIC/documents/client-help-sources-handout-20180726.pdf
- Farm Fresh Resource: https://squaremeals.org/FandNResources/TexasFarmFresh/GardenBasedLearning.aspx
- Oral Health Resource: https://www.healthychildren.org/English/healthy-living/oral-health/Pages/default.aspx
- Healthy Child Care Texas Resource:
  <a href="http://www.texasaeyc.org/programs/healthy\_child\_care\_texas">http://www.texasaeyc.org/programs/healthy\_child\_care\_texas</a>
- Health Benefit Resources: https://www.texaschildrenshealthplan.org/what-we-offer
- ECI Resources: <u>https://hhs.texas.gov/services/disability/early-childhood-intervention-services</u> <u>https://www.cdc.gov/ncbddd/actearly/pdf/help\_pdfs/How-to-Get-Help-for-Your-</u> Child CombinedPDF EngSpn-2-15-20 508.pdf
- Screen Time Resource: <u>https://www.healthychildren.org/English/family-life/Media/Pages/Where-We-Stand-TV-Viewing-</u> <u>Time.aspx</u>

#### Accommodating Families and Children

#### (Home language, Cultural Background)

School wants to support our families and children who may need additional accommodations that may include documents in home language and cultural backgrounds. We provide a variety of parent resources and education literature in various languages including Spanish. Also, we provide parent resource information on services children with differing disabilities can receive being on subsidy. On our classroom's lesson plans we note any special accommodation strategies that provide support the learning of children. Below are website links to our Special Accommodation/ Home Language Resources. You will also find paper copies of these handouts in our Parent Resource Area or bulletin board.

#### **Breast Feeding:**

The Brainy Bees Child Care Center is committed to providing a breastfeeding friendly environment for our enrolled children and staff. The breast-feeding area is in Infant Room and room inside the office area with breast feeding signs. The Brainy Bees Child Care Center subscribes to the following policy:



#### 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

#### Breastfeeding mothers shall be provided a place to breastfeed or express their milk.

Breastfeeding mothers, including employees, shall be provided a private and sanitary place (other than a bathroom) to breastfeed their babies or express milk. This area has an electric outlet, comfortable chair, and nearby access to running water. Mothers are also welcome to breastfeed in front of others if they wish.

#### A refrigerator will be made available for storage of expressed breast milk.

Breastfeeding mothers and employees may store their expressed breast milk in the center refrigerator. Mothers should provide their own containers, clearly labeled with name and date.

#### Sensitivity will be shown to breastfeeding mothers and their babies.

The center is committed to providing ongoing support to breastfeeding mothers, including providing an opportunity to breastfeed their baby in the morning and evening, and holding off giving a bottle, if possible, when mom is due to arrive. Infant formula and solid foods will not be provided unless requested by the mother. Babies will be held closely when feeding.

#### Staff shall be trained in handling breast milk.

All center staff will be trained in the proper storage and handling of breast milk, as well as ways to support breastfeeding mothers. The center will follow human milk storage guidelines from the American Academy of Pediatrics and Centers for Disease Control and Prevention to avoid waste and prevent food borne illness.

**Breastfeeding employees shall be provided flexible breaks to accommodate breastfeeding or milk expression.** Breastfeeding employees shall be provided a flexible schedule for breastfeeding or pumping to provide breast milk for their children. The time allowed would not exceed the normal time allowed to other employees for lunch and breaks. For time above and beyond normal lunch and breaks, sick/annual leave may be used, or the employee can come in earlier or leave later to make up the time.

**Breastfeeding promotion information will be displayed.** The center will provide information on breastfeeding, including the names of area resources should questions or problems arise. In addition, positive promotion of breastfeeding will be on display in the center.

#### Links to Parent Resources for

#### **Special Accommodations**

- Collaborative for Children- Parent Resources
  https://www.collabforchildren.org/families/resources-parents
- Children with Disabilities; Collaborative for Children (Workforce Solutions) https://www.collabforchildren.org/sites/default/files/downloads/Children%20with%20Disabilities%20fli er\_parents\_H-GAC%20Approved%2010-2017.pdf
- Texas Parent-to-Parent (Children Disabilities Resource) https://www.txp2p.org/Media/resource-lists/Houston-Vicinity-2018-en.pdf



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

• Parent Companion: First Five Years (A guide for Texas parents and caregivers of children with diagnosed or suspected disabilities from birth through 5 years of age) http://www.parentcompanion.org/

• Bilingual Parent Resources (Help for Parents. Hope for Kids) http://www.helpandhope.org/default.asp

Spanish http://www.helpandhope.org/Spanish/default.asp http://www.helpandhope.org/Spanish/Consejos\_para\_Padres/parent-resource-library.asp

## Emergency Preparedness ALIEF school closings are followed.

#### CALL 832-469-9030 FOR EMERGENCY CONTACT

In the event of an emergency, operating procedures are in place to ensure the safety of children.

**Evacuation Plans:** 

- All employees are responsible for moving children to the designated safe area
- Emergency evacuation & relocation diagrams are located in areas specified by DFPS & local authorities
- In some circumstances, parents will be called upon to pick up their children. As needed, the local authorities will be called to aid in the transportation of the children to an alternate shelter away from the center.
- Parents will be notified if Brainy Bees will be transporting the children to the alternate shelter.
  - Alternate shelter: Grace Assembly of God.
  - 14635 Branch Forest Dr Houston, TX 77082. Phone (281) 493-3549
- Daycare vehicle may be used for transporting children to the alternate shelter. Driver will do a walk through after all children have left van to ensure no child is left.
- Upon departure and arrival, the director or alternate assistant will have a list of all children that must be accounted for. Together, the director or alternate assistant and the caregivers will verify that all children are present.
  - The director or alternate assistant is responsible for calling the local authorities needed such as:



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

Fire department, ambulance, local police or sheriff, poison control, and DFPS child care licensing.

- The director or alternate assistant is responsible for securing children's emergency numbers, emergency medical authorizations, and attendance sheets during an emergency.
- In case of a severe weather emergency the indoor space where children will be kept in case of a hurricane will be in the nap room.
- In case of an emergency evacuation of the building the children will exit from the secondary fire exit out the fenced yard and will meet in the alley.
- Children, Infants or any child with limited mobility or special needs will be evacuated to the alternate shelter by using an emergency crib (located in the infant room) or carried by their teacher to reach safety.

## • PLEASE CALL 832-469-9030 AS AN EMERGENCY CONTACT FOR THE CENTER

#### **Breastfeeding**

Parents have the right to breastfeed or provide breast milk for their child while in care. A chair is available in infant room and office for comfortable seating. A compilation of breastfeeding education and support resources in the community is provided to parents.

#### Preventing and responding to abuse and neglect of children

a) Employees are required to obtain a minimum of 24 clock hours of training each year relevant to the age of the children for whom the caregiver provides care. At least one clock hour of annual training must focus on prevention, recognition, and reporting of child abuse and neglect, in accordance with Texas Department of Family and Protective Services, Rule §746.1309 of Minimum Standards for Child-Care Centers.

b) Resources are available at <u>http://www.dfps.state.tx.us/Training/Reporting/resources.asp</u> for employees and parents on increasing awareness and c) prevention of issues regarding child abuse and neglect, including warning signs that a child may be a victim of abuse or neglect.

d) Brainy Bees will work with community organizations to provide guidance and contact information for parents/caregivers on preventing and reporting abuse or neglect by readily having brochures and posters posted throughout the facility.

e) Local Resources:

Child Protective Services; (713) 394-4000

Houston City Police Department: (713) 314-3900

• The wound of the bitten child shall be assessed and cleansed with soap and water.



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

• The parents of both children will be notified of the biting incident. Appropriate forms will be filled out (Incident Report).

## Health Checks

Every morning and afternoon each teacher conduct a health check for their child in care. If we notice any scratches, bruises or anything that is concerning we will notify the parent letting them know what we noticed.

## Vaccine preventable diseases for employees

Although we encourage our employees to get a yearly flu shot, we do not require any employees to receive vaccines in order to be employed.

**<u>Parent Visitation</u>**: Due to COVID 19, safety procedures have been put in place. The tours will be given only after 6:00 pm when most of the kids have left the building.

Once the COVID protocols are lifted, parents can drop off and pick up the kids from the daycare lobby.

## **Gang-Free Zone**

Under the Texas Penal Code, any area within 1000 feet of a child-care center is a gang-free zone, where criminal offenses related to organized criminal activity are subject to harsher penalty.

## **Child Biting Policy**

When children bite, their parents are informed personally and privately the same day. All information is confidential and names of the children involved in the incident are not shared between parents. In addition, biting is always documented on our standard incident form that is completed and signed by teacher, parents and an administrator is notified. One copy is given to the parent and one copy is kept a locked file cabinet in the office.

When biting occurs, here's what you can expect from us:

- We will put the child's safety first and provide first aid as well as comfort, support and advice to any child who is bitten.
- We will provide appropriate programming for children to help prevent biting.
- We will provide teachers with adequate knowledge and training to deal properly and effectively with biting.
- We will take your concerns seriously and treat them with understanding and respect.
- We will tell you what specific steps we are taking to address biting and explain the reasoning behind those steps.
- We will work to schedule conferences about biting with you, at a time you can attend.
- We will keep your child's identity confidential if he or she bites. This helps avoid labeling or confrontations that may prolong the behavior.

#### • Termination Policy

We reserve the right to terminate a child for the following reasons (but not limited to):

• Routinely late picking up your child



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

- Failure to pay
- Failure to complete the required forms
- Lack of parental cooperation
- Failure of child to adjust to the center after a reasonable amount of time
- Physical or verbal abuse of any person or property
- Disrespect of staff (Yelling, screming)
- Our inability to meet the child's needs
- Lack of compliance with handbook regulations
- Serious illness of child
- Excessive biting

We appreciate as much advance notice as possible when terminating and will give the same courtesy in return. We will give two weeks' notice of termination. The provider reserves the right to give written notice of immediate termination where there are extreme circumstances that affect the well-being of the provider or other children in attendance.

#### Arrival/Late Pickup

We ask that parents drop off their children no later than 9am. The importance of this is consistency and routine for both the child and teacher, as well as their classmates. Parents who pick up their children after 7:00PM will be charged a late pick up fee of \$5.00 every 5 minutes. If the Parent is more than an hour late in picking up the child without informing the administration, or if we are unable to contact the people listed in the "Admission Form", we may take steps to contact CPS.

#### When Schools are Closed

If the child has a holiday or is not attending school for some reason, an additional fee will be charged for staying an entire day at the facility. School aged children will be charged an extra \$10 per day for holidays on top of tuition.

#### **Special Days**

The center will observe Special days with activities e.g.: Halloween, Valentine's Day etc., and the parents are most welcome to participate in decorations, games, and store-bought treats only. (Please note due to food allergies homemade treats will not be allowed to distribute to children)

#### **Child's Absences**

The Center should be informed if the child is absent, no reimbursement or credit will be given in the event of an absence. A Full Week's tuition will be charged. If the child doesn't attend school for the whole week



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

then parents are required to pay HALF (50%) of the regular tuition. This fee should be paid in advance before going on vacation.

## Withdrawal Notification

Should it be necessary for your child to withdraw from the center, you must provide us with a two (2) week notice in writing. Failure to give a notice will result into one (1) week's tuition charge to your account. NO REFUNDS are given in any circumstances.

## • Keeping Children Safe

- Reporting Abuse or Neglect: Texas Law requires caregivers to report suspected child abuse or neglect to the Texas DFPS or law enforcement. Call 1-800-252-5400 to make confidential reports. Failure to report suspected abuse or neglect is a crime. Employers are prohibited from retaliating against caregivers who make reports in good faith. These are also available on the web at www.dfps.state.tx.us or your local Licensing Office at 979/776-7498.
- The Center's Director or teacher will notify the Department of Protective Services, and/or the local law enforcement officials, when it appears that a child is being seriously neglected or abused.
- The Texas Family Code (sections§34.07) States, Failure To Report: (A) A person commits an offense if the person has cause to believe that a child's physical or mental health or welfare has been or may be further adversely affected by abuse or neglect and knowingly fails to report it, in accordance with Section §34.02 of the code, (B) An offense Under this Section is a "Class B" Misdemeanor.

#### • Parent/Child Interaction

Parents are welcome to visit the Center any time during the Center's hours of operation to observe their child, the Center's operation and program activities, without having to secure prior approval. Parents may also participate in the Center's operation and activities. Parents are welcome to attend our annual events: Donuts with Dads (Father's Day), Makeup with mom (Mother's Day) Christmas party, Halloween party. If you would like to participate please ask the director how you can be involved.

#### Tax Statement

A statement will be provided before January 31st of each year for those who plan to expense childcare when filing taxes with the IRS. Please make arrangements to pick up these forms; they will not be mailed.

TUITION IS DUE EVERY MONDAY OF THE CURRENT WEEK. AFTER TUESDAY A \$25.00 FLAT LATE FEE WILL BE APPLIED. All tuition is nonrefundable. If a tuition is prepaid and the child was sick for the entire week, a partial credit will be applied.

Absent: If your child will be absent for that day, please call and notify the child care center as soon as possible.

Clothing guidelines: All children are required to bring and keep an extra change of clothes at the center (weather permitted). Also, no open toed shoes (sandals) will be allowed at the daycare. Shoes must be Velcro if



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

the child does not know how to tie shoelaces. It is not the responsibility of the staff to tie shoelaces for any child.

\*\*Parental Volunteer Participation Policy\*\* At Brainy Bees Childcare Center, we believe that parent involvement is crucial to a child's development and learning. We welcome and encourage parents to participate in their child's learning experience as volunteers. To ensure the safety and well-being of all children, the following requirements must be met by parents who wish to volunteer: 1. \*\*Background Check\*\*: All parent volunteers must undergo a comprehensive background check. This ensures the safety of our children and complies with state regulations. 2. \*\*First Aid and CPR Certification\*\*: Parents must submit valid First Aid and CPR certification. These certifications must be current and from a recognized organization. 3. \*\*Child Abuse and Neglect Training\*\*: Parents must complete and submit certificates of training in child abuse and neglect. This training ensures that volunteers are aware of the signs of abuse and neglect and know the appropriate steps to take if they suspect a child is at risk. 4. \*\*Volunteer Application\*\*: Interested parents must complete a volunteer application form, providing personal information and consent for the background check. 5. \*\*Orientation\*\*: All approved volunteers are required to attend an orientation session, which will cover daycare policies, safety procedures, and the role of volunteers in the classroom. 6. Applications can only be submitted in December to start volunteering in the upcoming year. 7. Filling application does not account for approval. Only "APPROVED" parents can be part of the volunteering program. By fulfilling these requirements, parents can actively participate in enriching their child's educational experience while maintaining a safe and nurturing environment for all children. Thank you for your cooperation and commitment to our daycare community.

## Parent's Rights: (Updated 8/06/2024)

A parent or guardian of a child at a childcare facility has the right to:

(1) enter and examine the childcare facility during the facility's hours of operation without advanced notice;

(2) review the childcare facility's publicly accessible records.

(3) receive inspection reports for the childcare facility and information about how to access the facility's online compliance history.

(4) obtain a copy of the childcare facility's policies and procedures. (Brainy Bees childcare policies and procedures can be accessible to all through our website <u>www.brainybeeschildcare.com</u>. Parents may also request a hard copy.

(5) review, at the request of the parent or guardian, the facility's:

(A) staff training records; and

(B) any in-house staff training curriculum used by the facility.



## 15633 Westpark Dr. Houston TX 77082 - Phone: 832-469-9030

(6) review the childcare facility's written records concerning the parent's or guardian's child.

(7) inspect any video recordings of an alleged incident of abuse or neglect involving the parent's or guardian's child, provided that:

(A) video recordings of the alleged incident are available.

(B) the parent or guardian of the child does not retain any part of the video recording depicting a child that is not their own; and

(C) the parent or guardian of any other child captured in the video recording receives written notice from the facility before allowing a parent to inspect a recording.

+-

(8) have the childcare facility comply with a court order preventing another parent or guardian from visiting or removing the parent's or guardian's child;

(9) be provided the contact information for the childcare facility's local Child Care Regulation office;

(10) file a complaint against the childcare facility by contacting the local Child Care Regulation office; and

(11) be free from any retaliatory action by the childcare facility for exercising any of the parent's or guardian's rights.

## **Tuition Pricing:**

Infants (0-12) \$200/week Toddlers (18-36) \$165/week Infants (12-17) \$175/week Pre-K (3-5) \$140/week After schoolers \$110/week

The fee schedule posted above is for regular hours not exceeding 8. Care required for extended hours will result in additional pricing. Parents are encouraged to reach out to their child's teachers with any questions or concerns, in the meanwhile teachers will send home daily reports for children ages 0-2. Parents are also encouraged to text/call the director (832-469-9030) with any private issues or concerns they may have.

<u>No Phone Rule:</u> We ask that parents to give their undivided attention once they enter our facility, and not be on their phone. We want to have the parent as involved as possible, without any distractions.

Policies are reviewed annually and updated if necessary. -+